

811 E. Grand Ave PO Box 669 Wisconsin Rapids, WI 54495-0669 715-423-6460 292 Matterhorn Trail Nekoosa, WI 54475-8619 715-325-7900

# KeyPoints

Spetember 2023

### KeyNotes: Get your monthly

statement paperless. Sign up for e-statements.

#### **KeySavings Bank**

Wisconsin Rapids Lobby Monday - Friday 8:30 AM - 4:30 PM

#### Wisconsin Rapids

Drive-Up Monday - Friday 7:30 AM - 5:00 PM

Saturday 9:00 AM - 12:00 PM (Lobby Closed)

#### Lakes

Lobby and Drive-Up Monday - Thursday 9:00 AM - 4:30 PM Friday 9:00 AM - 5:30 PM

> Saturday CLOSED

## Thank you for being a part of the team!

Many people naturally assume that the big banks offer advantages, such as more products, mobile technologies, and ATM networks. This is not true. Today, KeySavings Bank is just as strong in these categories. Most importantly, we offer an unrivaled commitment to our local areas, local causes, and local economies.

That's why, for most individuals and small businesses, KeySavings Bank is a great selection. Think of it as the banking equivalent of "shopping local." When you patronize any locally owned business, the money stays here. This has a very positive effect on local workers, suppliers, municipalities, and the local economy in general.

That same principle applies to banking. Your deposits go to work within the Wisconsin Rapids surrounding region to help create jobs, grow businesses, build housing, finance home purchases, support local charities, and more. Simply stated, there is a direct relationship between your deposits and the economic vitality of the place where you live. Why KeySavings Bank?

**Competitive: transparent rates and fees.** We pride ourselves in offering personal member service, competitive rates and lower fees that are reasonable, clear, and upfront, so you don't get any unpleasant surprises.

**Fast, flexible decision-making:** With their local knowledge and focus, our lending criteria is less rigid. We look at loans using common sense approaches.

**More personalized service:** This is a strong point of emphasis, where the overall spirit is one of neighbors helping neighbors. Banking with KeySavings Bank is all about connecting with members in a way that's trusted and respected. It's a real partnership.

**More local charitable giving:** For KeySavings Bank, giving generously to local causes, in terms of both time and money, is a bedrock value. Our staff donate time to our local organizations, our places of worship, and our schools. We're out there providing local schools with financial literacy classes and networking to provide adult financial seminars on a regular basis.

While KeySavings Bank offers all the financial products and services that the big banks do, our mission is about a lot more than earning money. It's about enhancing the prosperity of our local towns and cities, putting deposits to work in productive ways, and strengthening the institutions that bind us to one another.

The trust of our members means everything to us. We're here to be good stewards of what we've been given and always do the right thing for our members and communities.

For all these reasons, we hope you'll consider continuing to place your trust in KeySavings Bank.

For Your Information:

Our Offices will be closed on:

November 23rd Thanksgiving

December 25th Christmas Day

January Ist New Year's Day

You'll Feel Right at Home

WE'RE ON THE WEB

www.keysavingsbank.com

#### **Community Events:**

- Downtown Grand Affair Sunday, September 10th West Grand Avenue
- SWC Humane Society 5K9 Run/Walk Saturday, September 23rd Red Sands Beach Lake Wazeecha
- GIANT Pumpkin Fest Saturday, October 7th and Sunday, October 8th Riverside Park, Nekoosa
- Kids Halloween Party Saturday, October 28th Rome Town Center
- Old-Fashioned Holiday Craft Fair Saturday, November 18th Rome Town Hall
- "Rekindle the Spirit" Wednesday, November 22nd Downtown Wisconsin Rapids
- Nekoosa Hometown Christmas Saturday, December 2nd
- WR Community Theatre
  "A Candle in the Window"
  December 8 & 9th, 14th—16th



# **KeyCard Fraud Team**

If you have a KeySavings Bank KeyCard, our Fraud Services Team is monitoring your transactions 24/7. This team helps our staff before, during and after hours, therefore you may receive a telephone call from our Fraud Services Team about a suspicious KeyCard transaction. It is safe to call the fraud team back at the telephone number provided. If you have any questions or concerns please feel free to contact one of our offices at 715-423-6460 or 715-325-7900.

# **Christmas Club Account Reminders**

Transfers from your Christmas Club Account to your designated deposit account will be completed the third week of October. Also, to keep your Christmas Club Account active, you will need to make a deposit to the account before December 1st.

## **ATM Update**

As many know, KeySavings Bank's ATM was damaged and needed replacing. We apologize for any inconvenience this may have caused you. We are getting closer to announcing an update to these services and look forward to resolving the replacement of the ATM. As with most computerized items, supply chain limitations are impeding the speed of ATM replacement.

## **Contact Information**

If KeySavings Bank would need to contact you, would we be able to? With the changes in communication methods, most of us now have cell phones. Some of us no longer have "land" line phones and others can be contacted through their e-mail.

If your contact information has changed since you became a KeySavings Bank customer, we may not have your new information on file. In order for us to provide the best possible customer service, we are asking you to furnish your current information.

Please complete the bottom portion, cut it off and return to KeySavings Bank. We thank you in advance for your help.

My new contact information is:		
Name (Please print):		
Telephone #:		
Cell Phone#:		
Street:	P. O. Box:	
City, State, Zip:		
E-mail Address:		
Signature:	Date:	